



# Silent ArgosMonitor Welcome Pack

Dear Customer,

Thank you for choosing Silent ArgosMonitor.

Enclosed you will find several documents to help you get started and make sure that the service is set-up properly. Silent ArgosMonitor is a reliable and complete Alert System. For best results and continuous service, please follow these guidelines:

## The Silent ArgosMonitor Welcome Pack contains:

- > Service Description
- > Test Form
- > Set-up Form
- > Contacts

- > **First, read carefully the description of the Silent service (page 2)**, so that you understand the monitoring principles and the complete procedure.
- > Before deployment, you must test your Argos Platform. Please fill out the Test Form (Page 3) and send it back to your Customer Service.
- > After validation of the test by CLS, deploy your platform and ask for activation of the Silent ArgosMonitor Service by filling the Silent ArgosMonitor set-up Form (Page 4).
- > When you want to stop the Silent ArgosMonitor Service, please send an Email to the Customer Service with the subject: STOP Silent ArgosMonitor / ID Number.
- > When you want to reactivate the Silent ArgosMonitor Service, please send an Email with subject: START Silent ArgosMonitor / ID Number.

We recommend that you use Adobe Acrobat to fill out the forms and send them to Customer Service by Fax or by Email.

Do not hesitate to contact us for any further information on the Silent Monitoring Service.

Sincerely,

**Silent ArgosMonitor Team**



## Service Description

Silent ArgosMonitor is based on one of the ArgosMonitor capabilities: Transmission Monitor Service.

The principle is that the platform is supposed to be silent, i.e. the Argos satellites do not receive any message from it.

When at least two messages are received during a satellite pass, an automatic alert message is sent to you.

If four or more messages have been received, the Argos system is able to calculate a location and send it with the alert message.

If your platform is not properly located, you can ask your Customer Service to activate complementary location services.

**Since the platform keeps silent when all is correct and transmits only in case of a problem, it is very important to check that the Argos platform works properly before deployment.**

During the tests (at the manufacturer's, before deployment, at sea), you can easily access your locations and data on a secure website, with maritime maps and many useful features. Log on to: <https://www.argos-system.org>, then enter your Username and Password and follow the online help.

In the Silent ArgosMonitor Set-up form, for each platform, indicate:

- The estimation of the location where the platform should start transmitting
- The people to inform in case of an alert and how to contact them.

We recommend that you ask for two different modes of alert transmission (Fax, Email or SMS), even through satellite communication (Inmarsat or other...).

When we receive this Silent ArgosMonitor Set-up form, we will confirm the reception of the form and we will activate the monitoring from the requested date.

When your platform is destroyed, lost or out of power, i.e. the platform ID number will never be used again, you must contact Customer Service. The platform ID number will be deleted from your program.

Thank you for informing us when you terminate your program.



# Silent Argos Monitor Test Form

> Program number

> Platform ID number

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> Platform name (optional) .....

> Manufacturer .....

> Platform Model .....

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> Test start date: Day    Month    Year

> Test end date(optional): Day    Month    Year

(Please let the platform transmit at least 12 hours to be sure that it works properly.)

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> Location of the test:

Latitude    degrees N  S

Longitude    degrees E  W

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Name .....

Date .....

Signature

# Silent ArgosMonitor Set-up Form

> Program number

> Platform ID number

> Deployment date: Day  Month  Year

## Deployment Point:

Latitude  degrees  minutes  seconds N  S

Longitude  degrees  minutes  seconds N  S

## Default Alert Messages:

- When the platform is received, we send the message: "<Platform Name> Argos ID <number> is received" + location (if available).

This alert is sent as long as messages are received during satellite passes.

If you want to customize the alert: .....

## Contacts in case of alert

(alerts can be sent to several contacts in parallel; one alert transmission mode per contact)

### n Contact #1 (mandatory):

> Name

> Organization

> E-mail  @

> Fax +

> SMS +

### n Contact #2 (mandatory):

> Name

> Organization

> E-mail  @

> Fax +

> SMS +

### n Contact #3 (optional):

> Name

> Organization

> E-mail  @

> Fax +

> SMS +

Name .....
Date .....
Signature

## Silent Monitor Contacts

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### > CLS

Customer Service

Charles Drieu La Rochelle +33 561 39 47 15

Fernand Cid +33 561 39 48 14

Fax +33 561 39 47 97

mailto: [useroffice@cls.fr](mailto:useroffice@cls.fr)

Operators (24/7) only in case of alert

Tel +33 561 39 48 80

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### > CLS America

Tel: +1 301 925 4411

Fax: +1 301 925 8995

mailto: [userservices@clsamerica.com](mailto:userservices@clsamerica.com)

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### > Japan: Cubic-I Ltd

Tel: +81-3-3779-5506

Fax: +81-3-3779-5783

mailto: [argos@cubic-i.co.jp](mailto:argos@cubic-i.co.jp)

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### > Australia: Satellite Information Technology Pty Ltd

mailto: [guan@clsargos.com.au](mailto:guan@clsargos.com.au)

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