

# TMS ARGOSMONITOR

## Welcome pack

### Environmental monitoring



#### THE TMS ARGOSMONITOR WELCOME PACK CONTAINS:

- SERVICE DESCRIPTION
- TMS ARGOSMONITOR FORM
- CONTACTS

Dear Customer,

Thank you for choosing Transmission Monitoring Service (TMS) for your platforms.

The "TMS" ArgosMonitor alerts you when your platform is no more collected or located.

Enclosed you will find several documents to help you get started and make sure that the service is set-up properly. For best results and continuous service, please follow these guidelines:

- **First, read carefully the description of the TMS ArgosMonitor service** (page 2), so that you understand the monitoring principles and the complete procedure.
- To activate TMS ArgosMonitor service, fill out the TMS ArgosMonitor Form (page 3) and send it back to your Customer Service.
- When you want to stop the TMS ArgosMonitor service, ask your Customer Service to deactivate the TMS service by sending an e-mail with the subject: STOP TMS/<PTT ID Number>.
- When you want to reactivate the TMS ArgosMonitor service, please send an e-mail with subject: START TMS/<PTT ID Number>. If the TMS parameters have changed, please send a new TMS ArgosMonitor Form (page 3).

We recommend that you use Adobe Acrobat to fill out the forms and send them to Customer Service by fax or by e-mail.

Do not hesitate to contact us for any further information on the TMS ArgosMonitor Service.

Sincerely,

*TMS ArgosMonitor Team*



The TMS service can only be declared for platforms that transmit continuously.

## SERVICE DESCRIPTION

The TMS service can only be declared for platforms that transmit continuously, i.e. platforms with no duty cycle.

### THE TMS SERVICE CAN SEND ALERTS:

- When no message has been collected for a customized delay
- When no location has been calculated for a customized delay, i.e. not enough messages were received to run the location calculation
- Messages are also sent when the platform is back to normal status.

Delay of 12 hours is recommended to reduce the risk of wrong alert.

### IN THE TMS ARGOSMONITOR FORM, FOR EACH PLATFORM, YOU INDICATE:

- The parameters of the transmission monitoring
- The addressees (at least two) of the messages

When we receive this TMS ArgosMonitor form, we will confirm the activation of the monitoring from the requested date.

## TMS ARGOSMONITOR FORM

- Program number
- Platform ID number
- Monitoring start date  Day  Month  Year

### TMS MONITORING PARAMETERS

- Choose one and only one of the three options: **Collection only**  **Location only**  **Both**
- Complete the parameters depending on your option:

	Collection	Location*	
Delay	<input type="text"/>	<input type="text"/>	hours

*\*Delay for location alert must be greater or equal to delay for collection alert.*

### CONTACTS IN CASE OF ALERT

#### Contact #1 (mandatory)

- Name
- Organization
- E-mail
- Fax +
- SMS +

#### Contact #2 (mandatory)

- Name
- Organization
- E-mail
- Fax +
- SMS +

#### Contact #3 (optional)

- Name
- Organization
- E-mail
- Fax +
- SMS +

Name

Date

Signature

Alerts can be sent to several contacts in parallel; one alert transmission mode per contact.

## TMS ARGOSMONITOR CONTACTS

- **CLS**

**Customer Service**

Charles Drieu La Rochelle +33 561 394 715  
Fernand Cid +33 561 394 814  
Fax +33 561 394 797  
mailto: [useroffice@cls.fr](mailto:useroffice@cls.fr)

**Operators (24/7) only in case of alert**

Tel +33 561 39 48 80

**Sales administration**

mailto: [salesmanagement@cls.fr](mailto:salesmanagement@cls.fr)

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- **CLS America**

Tel: +1 301 925 4411  
Fax: +1 301 925 8995  
mailto: [userservices@clsamerica.com](mailto:userservices@clsamerica.com)

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- **Japan: Cubic-I Ltd**

Tel: +81-3-3779-5506  
Fax: +81-3-3779-5783  
mailto: [argos@cubic-i.co.jp](mailto:argos@cubic-i.co.jp)

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- **Australia: Satellite Information Technology Pty Ltd**

mailto: [guan@clsargos.com.au](mailto:guan@clsargos.com.au)

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