Dear Customer,

Thank you for choosing Silent Argos Monitor.

Enclosed you will find several documents to help you get started and make sure that the service is set-up properly. Silent Argos Monitor is a reliable and complete Alert System. For best results and continuous service, please follow these guidelines:

> **First, read carefully the description of the Silent service (page 2),** so that you understand the monitoring principles and the complete procedure.

> Before deployment, you must test your Argos Platform. **Please fill out the Test Form (Page 3) and send it back to your Customer Service.**

> After validation of the test by CLS, deploy your platform and ask for activation of the Silent Argos Monitor Service by filling the Silent Argos Monitor set-up Form (Page 4).

> When you want to stop the Silent Argos Monitor Service, **please send an Email to the Customer Service with the subject: STOP Silent Argos Monitor / ID Number.**

> When you want to reactivate the Silent Argos Monitor Service, **please send an Email with subject: START Silent Argos Monitor / ID Number.**

We recommend that you use Adobe Acrobat to fill out the forms and send them to Customer Service by Fax or by Email.

Do not hesitate to contact us for any further information on the Silent Monitoring Service.

Sincerely,

Silent Argos Monitor Team
Silent Argos Monitor is based on one of the Argos Monitor capabilities: Transmission Monitor Service.

The principle is that the platform is supposed to be silent, i.e. the Argos satellites do not receive any message from it. When at least two messages are received during a satellite pass, an automatic alert message is sent to you. If four or more messages have been received, the Argos system is able to calculate a location and send it with the alert message. If your platform is not properly located, you can ask your Customer Service to activate complementary location services.

Since the platform keeps silent when all is correct and transmits only in case of a problem, it is very important to check that the Argos platform works properly before deployment.

During the tests (at the manufacturer’s, before deployment, at sea), you can easily access your locations and data on a secure website, with maritime maps and many useful features. Log on to: https://www.argos-system.org, then enter your Username and Password and follow the online help.

In the Silent Argos Monitor Set-up form, for each platform, indicate:
- The estimation of the location where the platform should start transmitting
- The people to inform in case of an alert and how to contact them.

We recommend that you ask for two different modes of alert transmission (Fax, Email or SMS), even through satellite communication (Inmarsat or other...).

When we receive this Silent Argos Monitor Set-up form, we will confirm the reception of the form and we will activate the monitoring from the requested date.

When your platform is destroyed, lost or out of power, i.e. the platform ID number will never be used again, you must contact Customer Service. The platform ID number will be deleted from your program.

Thank you for informing us when you terminate your program.
Silent ArgosMonitor Test Form

> Program number

> Platform ID number

> Platform name (optional)

> Manufacturer

> Platform Model

> Test start date: Day | | Month | | Year | |

> Test end date (optional): Day | | Month | | Year | |

(Please let the platform transmit at least 12 hours to be sure that it works properly.)

> Location of the test:

Latitude | | degrees N o S o
Longitude | | degrees E o W o

Name ..................................................................................

Date .................................................................................

Signature
## Silent ArgosMonitor Set-up Form

> Program number

> Platform ID number

> Deployment date: Day | Month | Year

<Deployment Point:

<table>
<thead>
<tr>
<th>Latitude</th>
<th>degrees</th>
<th>minutes</th>
<th>seconds</th>
<th>N°</th>
<th>S°</th>
</tr>
</thead>
<tbody>
<tr>
<td>Longitude</td>
<td>degrees</td>
<td>minutes</td>
<td>seconds</td>
<td>N°</td>
<td>S°</td>
</tr>
</tbody>
</table>

<Default Alert Messages:

- When the platform is received, we send the message: "<Platform Name> Argos ID <number> is received" + location (if available).
  
  This alert is sent as long as messages are received during satellite passes.
  
  If you want to customize the alert: .................................................................

## Contacts in case of alert

(Alerts can be sent to several contacts in parallel; one alert transmission mode per contact)

- **Contact #1 (mandatory):**
  
  > Name
  
  > Organization
  
  > E-mail @
  
  > Fax +
  
  > SMS +

- **Contact #2 (mandatory):**
  
  > Name
  
  > Organization
  
  > E-mail @
  
  > Fax +
  
  > SMS +

- **Contact #3 (optional):**
  
  > Name
  
  > Organization
  
  > E-mail @
  
  > Fax +
  
  > SMS +

---

Name ........................................

Date ........................................

Signature
Silent Monitor Contacts

> CLS
Customer Service
Charles Drieu La Rochelle +33 561 39 47 15
Fernand Cid +33 561 39 48 14
Fax +33 561 39 47 97
mailto: useroffice@cls.fr

Operators (24/7) only in case of alert
Tel +33 561 39 48 80

> CLS America
Tel: +1 301 925 4411
Fax: +1 301 925 8995
mailto: userservices@clsamerica.com

> Japan: Cubic-I Ltd
Tel: +81-3-3779-5506
Fax: +81-3-3779-5783
mailto: argos@cubic-i.co.jp

> Australia: Satellite Information Technology Pty Ltd
mailto: guan@clsargos.com.au